

2,July, 2024

To Our Valued Customers,

Notice Regarding Discontinuation of LAVIEL Series

We sincerely appreciate your unwavering support and regret to inform you of some unfortunate news. We will be discontinuing the LAVIEL series manufactured by Marutaka Co., Ltd. While it has been very popular, come to our attention that approximately 80% of the curling irons have initial defects, making them unsuitable for recommendation to our customers.

For products that have already been sold, the warranty period will remain the same for one year from the date of sale, as indicated on the sales certificate.

If any defects occur in the future, we will provide a refund. We are currently in final negotiations with an alternative manufacturer. We apologize for any inconvenience this may cause and hope for your continued patronage.

Sincerely yours,

PHN Kirei SN Co., Ltd.

CEO Hiroki Sugiyama